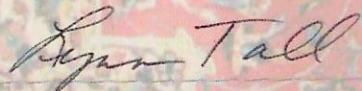


# Certificate of Completion

THIS ACKNOWLEDGES THAT

## John Restivo

HAS SUCCESSFULLY COMPLETED RUG ADVOCATE'S  
'INTRODUCTION TO RUG ID AND CUSTOMER SERVICE'  
CLASS HELD JANUARY, 2014 IN ORLANDO FLORIDA



LYNN TALL, PRESIDENT, RUG ADVOCATE



February 1, 2014